



## CIVILITY — the Science of Workplace Success

# Karen A. Thomas

Certified Etiquette & Civility Trainer    College Instructor    Author    Speaker

Karen Thomas is the “go-to” etiquette expert in Connecticut. Attracting individuals who value the importance of integrity, proper decorum and civility, Karen provides techniques proven to increase sales and advance leadership skills. Clients emerge as polished professionals who outclass their competition and increase their bottom line. A well sought after speaker, known for her professionalism and humor, she authored a chapter in the best selling book “From the Soapbox to the Stage—How to Use Your Passion to Start a Speaking Business” by Bill Corbett. Karen’s clients include ING Corporation, Aetna, Cox Radio Network, as well as numerous corporations in the tri-state area. Karen teaches at 10+ colleges across the state of Connecticut, preparing graduates for entrance into corporate America; UCONN, University of Saint Joseph, Quinnipiac University and many more. Karen appears regularly on WLLP - Mass Appeal, as well as WFSB, WVIT and WTHN - CT Style - television shows imparting her etiquette expertise. Karen also appears on radio including WPLR, WDRC and WAPJ. Karen studied Business Administration in college and holds certification as an etiquette/civility coach, trained in business etiquette, corporate leadership and educational advancement for youth. She resides in Connecticut with her husband Ken, 3 children and her exceptionally well mannered black lab, Kenworth.



### **Corporate Trainer**

Karen offers an excellent presentation as well as the passion and knowledge and knows how to engage a crowd. Steve Harvey, Harvey & Associates

Karen Thomas is regarded as a foremost authority in all areas of etiquette training and professional and personal development. She is known for consistently providing high quality etiquette and protocol training programs and seminars that are focused and outcome oriented. Karen is dedicated to client satisfaction and organizational success, she is truly passionate about her work. I am honored and proud to be associated with her. Sue Fox, Etiquette Survival, CA

### **Dynamic Speaker**

I have worked with Karen at many events and am totally impressed with her expertise in the areas of etiquette and social protocol. Mary Jones—WDRC show host

### **College Instructor**

Karen makes mastering the art of etiquette a breeze. Her presentation style is always fun and engaging and the students consistently walk away appreciating the valuable time spent with her. Jill Ferrall, Associate Dean, Career Development at Quinnipiac University, School of Business



For business strategies proven to increase your bottom line  
**Contact Karen at (860) 387-1282 [www.ctetiquette.com](http://www.ctetiquette.com)**